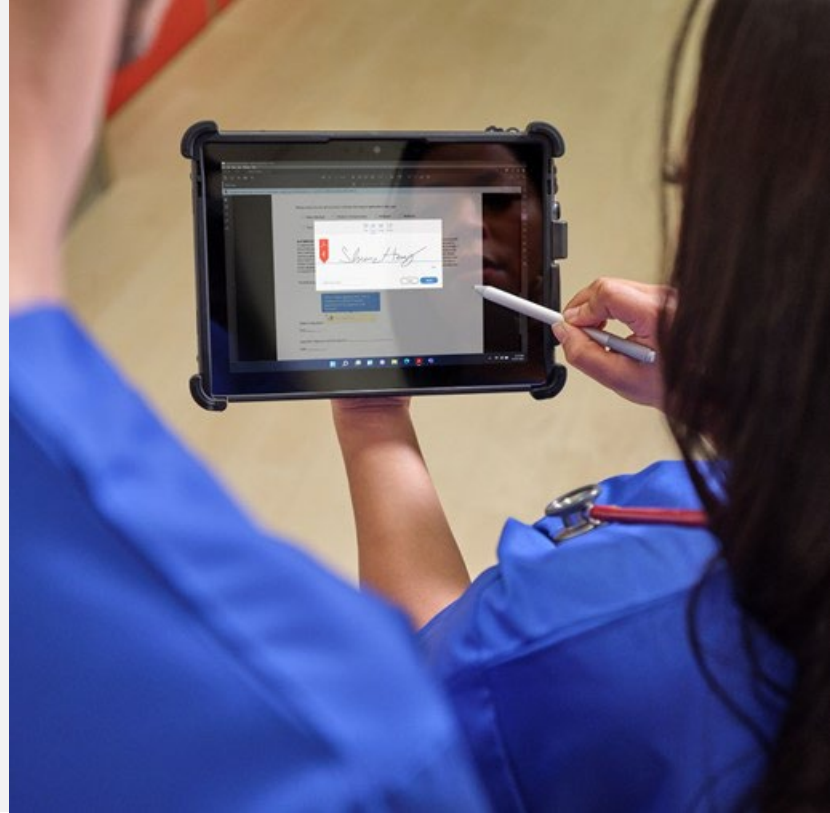


# Transforming to virtual healthcare

COVID-19 accelerated digital and virtual patient services. You need a device portfolio that enables your caregivers to deliver better quality care.



**Healthcare has been on the leading edge of a transformative time.**

To deliver more personalized care, caregivers need to connect virtually with patients and virtual care teams more than ever before. They also need lightweight devices and digital apps to improve the accuracy and security of patients' medical records and reduce time spent on paper-based processes and administrative activities.

**Microsoft Surface for Business offers a versatile device portfolio with industry-leading security to support healthcare professionals delivering in-person and virtual patient care services.** Light, mobile, and powerful, Surface devices deliver value and a premium experience for all healthcare professionals, from mobile caregivers, nurses, and physicians to hospital executives and their administrative staff. Surface supports workflows from patient rooms to offices and conference rooms.

**"We needed something that could take ownership of our video processing [telehealth], something that was resilient and reliable and improved the employee experience. Surface Laptop met those needs and more."**

Cameron Chojnacki,  
Director IT Operations, [CBI Health](#)

## Surface devices and Microsoft 365 help empower digital transformation in healthcare with:

**Next-level productivity and collaboration**

Surface + Microsoft Teams enable crystal clear meetings and calls with high-end cameras, optimized microphones, and quality speakers. Digital whiteboards and real-time pen and inking capabilities help care teams collaborate on patient care.

**Cloud-managed devices**

Enable work from anywhere while keeping control with zero-touch deployment and seamless device management. Users just unbox and log in. Surface + Microsoft 365 gives caregivers the freedom to work their way and protection by the best modern security and manageability platform from Microsoft.

**Chip-to-cloud security**

Security is built into every layer, from the supply chain to the firmware to the operating system, helping to keep data safer than ever. Surface powered by Microsoft 365 helps improve enterprise security. Secured-core PCs, available on select Surface devices, are designed to elevate the benefits of Windows 11 security.

**Sustainability**

Surface is designed with the circular economy in mind to minimize waste and extend the device lifespan. From sourcing and manufacturing to packaging and recycling, Surface delivers impact for your organization while working to minimize impact for the planet.

**Best of Microsoft**

Experience the best of Microsoft—Microsoft 365, Dynamics 365, Azure, Windows—on a Surface device.



Learn more about [Surface for Healthcare](#)



## Physicians

### Challenges

- Accessing patient information from anywhere
- Coordinating with specialists
- Consulting remotely with patients
- Securely storing patient information

### Enhance patient engagement with **Surface Pro 9**

- Full laptop power and the versatility of a tablet with choice of Intel® Evo™ 5 or Microsoft SQ® 3 with 5G<sup>3</sup>
- Lightweight, ultra-thin 2-in-1 device with long-lasting battery<sup>2</sup> adapts to how physicians work
- Powerful processors to run critical EHR and productivity apps
- 13" PixelSense™ touchscreen designed for digital pen\* is great for digital note taking during patient visits (go paperless)
- High quality audio and video for effective telemedicine video calls and virtual rounds
- The ultimate desktop experience with Thunderbolt™ 4 or USB-C® ports and Windows 11
- A Secured-core PC to elevate Windows 11 security benefits
- Durable cases\* with anti-microbial protection

## Patient Care Teams

### Challenges

- Connecting with specialists remotely
- Collaborating on patient care and treatment plans
- Getting patients to engage more in planning better health outcomes

### Empower health team collaboration with **Surface Hub 2S**

- Large, high-resolution screen with Pen, inking, and whiteboard capabilities
- Microsoft Teams-certified meetings platform + high-end cameras, optimized microphones, and quality speakers enables effective hybrid (in-person + remote) meetings
- 85" for large-room solution, 50" for smaller spaces
- Wall-mounted or lightweight and mobile (with stand + battery\*)

## Nurses/mobile caregivers

### Challenges

- Providing personalized care and support
- Staying productive and connected when on the move
- Connecting with specialists and doctors remotely
- Updating patient records accurately and securely

### Deliver the best patient care with **Surface Go 3**

- The smallest and lightest Surface 2-in-1 and extended battery life<sup>2</sup> makes it easy to go from patient visit to visit
- Faster processor speed (than previous Surface Go) to run critical EHR and productivity apps
- 10.5" PixelSense™ high-resolution touchscreen + Surface Pen\* for digital note taking and gathering e-signatures
- Quality speakers, mics, and front/rear cameras for telemedicine calls and capturing photos/videos
- Optional LTE<sup>1</sup> for anywhere connectivity
- Durable cases\* with anti-microbial protection and waterproofing

## Hospital administrators

### Challenges

- Collaborating with dispersed staff, colleagues in other departments and locations, and development partners
- Analyzing large data sets to evaluate strategic investments and trends related to clinician retention and burnout
- Communicating strategic plans and budget performance

### Enhance clinical experiences with **Surface Laptop Studio**

- The most powerful Surface to handle compute demands of business-critical software and complex financial models
- Three modes (Laptop mode, Stage mode, Studio mode) that adapt to how administrators work
- The ultimate desktop experience with Thunderbolt™ 4 ports and Windows 11
- High-end cameras, optimized microphones, quality speakers for effective hybrid meetings

\* Sold separately.

<sup>1</sup> LTE functionality available on select configurations only. Service availability and performance subject to service provider's network. Contact your service provider for details, compatibility, pricing, SIM card, and activation. See all specs and frequencies at [surface.com](https://surface.com).

<sup>2</sup> Battery life varies significantly based on usage, network and feature configuration, signal strength, settings and other factors. See [aka.ms/SurfaceBatteryPerformance](https://aka.ms/SurfaceBatteryPerformance) for details.

<sup>3</sup> 5G not available in all areas; compatibility and performance depends on carrier network, plan and other factors. See carrier for details and pricing.