



IT Monitoring and Management

iT1 Managed Services

Ensure secure uptime 24/7/365

Let iT1's Network Operations Center (NOC) improve your customer and employee experience with proactive monitoring and management of your key IT systems.



NETWORK



CLOUD



SERVERS



STORAGE

Your Challenges:

- Ensure an "always available" business environment
- Maintain sufficient expertise and staff to proactively ensure uptime
- Identify and remediate system and network failures efficiently
- Secure your environment and meet compliance requirements

How We Help:

- Supply a world-class team of IT experts to protect your environment 24/7/365
- Proactively monitor your key IT systems to prevent problems before they arise
- Manage and maintain your IT systems remotely and onsite
- Provide a dedicated IT services manager to ensure your satisfaction

Service Overview

iT1's NOC helps provide the best experience possible for your customers and employees by ensuring secure, "always available" IT systems and applications.

Our engineering staff brings comprehensive skills and certifications to the monitoring and management your environment 24/7/365.

A dedicated IT services manager will help tailor skills and services to your needs, including:

- Linux, Windows, network, virtualization, and storage expertise
- System failure notification
- Proactive network monitoring and management
- Network performance monitoring and analysis
- Application and server monitoring
- Server support and management
- Desktop monitoring and maintenance
- Security, software updates, and move/adds/changes
- Best practices and reporting