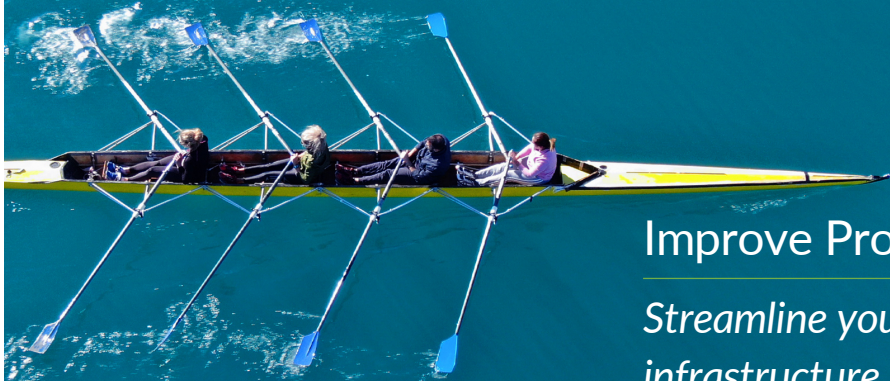




Communications & Collaboration

iT1 Cloud Services



Improve Productivity & Engagement

Streamline your communications infrastructure with cloud-based networking and applications.



CONNECTIVITY



UNIFIED
COMMUNICATIONS



CUSTOMER
SUPPORT



AS A SERVICE

Your Opportunities:

- Improve productivity and engagement for your customers and employees
- Optimize your network with cloud-based automation
- Ensure a positive Quality of Experience (QoE) for your cloud applications
- Leverage as-a-service models that are efficient and cost-effective

How We Help:

- Help set your communications and collaboration strategy and train you on best practices
- Optimize your use of bandwidth and data transport solutions
- Design, build, migrate, and automate secure cloud-based infrastructures
- Help you select the best applications and service models to meet your needs

Our Approach

In today's digitized world, productivity and engagement are driven by positive service experiences. That's why at iT1 we design and implement automated, cloud-based networking and cloud applications that improve Quality of Experience (QoE) for customers and employees.

Our practice first works to understand your productivity and engagement goals, then serves as a single source of agnostic expertise on the right solutions for your business. We offer four service areas designed to address your communications and collaboration needs:

- Optimize Your Network
- Streamline Productivity
- Transform Experience
- As-a-service Models



Communications & Collaboration



Our Practice Areas

Quality of Experience (QoE) measures overall satisfaction with a digital service. Our communications and collaboration solutions leverage an agile, cloud-based infrastructure and productivity and engagement tools that improve service delivery, delight customers and improve QoE.



Optimize Your Network

LAN/WAN | SD-WAN | SD-WAN as a Service | Data Transport | Telecom Expense Management | Legacy Telecom



Streamline Productivity

Unified Communications | Unified Communications as a Service | Unified Messaging | Web Conferencing | Managed Mobility



Transform Experience

Contact Center | Contact Center as a Service | Workforce Management | Workforce Management as a Service



iT1 Connect – As a Service

As-a-service Subscription Models

Next Steps:

Our network strategy review will discover and analyze your business goals against your current network and carrier relationships to determine next steps. Ask about it.

Ready to Get Started?

Improve your productivity and engagement with cloud-based communications and collaboration. Contact connect@it1.com today.